



## Dimensions Ireland

Website: [www.dimensions.ie](http://www.dimensions.ie)

Email: [contact@dimensions.ie](mailto:contact@dimensions.ie)

Address: Unit 3B, First Floor, Plato Business Park, Damastown, D15 CV0D, Dublin 15, Ireland

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### 1. Introduction

At **Dimensions Ireland**, we are committed to protecting the privacy and personal data of our users and customers. This Privacy and Cookies Policy explains how we collect, use, and protect your personal information when you interact with our website and services. By using our website, you agree to the practices described in this policy.

### 2. Data Controllers

The data controller responsible for processing your personal data is **Dimensions Ireland**, with the following contact details:

- Email: [contact@dimensions.ie](mailto:contact@dimensions.ie)
- Address: Unit 3B, First Floor, Plato Business Park, Damastown, D15 CV0D, Dublin 15, Ireland

### 3. What Data We Collect

Depending on how you interact with our platform, we may collect and process the following types of data:

- **Identity Data:** Name, surname, email, phone number, address.
- **Transaction Data:** Details about payments and purchases.
- **Technical Data:** IP address, browser type, device information.
- **Profile Data:** User preferences, feedback, and survey responses.
- **Usage Data:** Information about how you use our website, products, and services.

### 4. How We Use Your Data

We use your personal data for the following purposes:

- To manage your account registration and identification as a user.
- To process your orders, payments, and returns.
- To communicate with you about updates, inquiries, and customer service.
- To send you marketing communications, newsletters, or promotional offers if you have opted-in.

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- To improve our website functionality and user experience through analytics and surveys.

Your data is processed lawfully under the following grounds:

- Your consent when you provide it, such as for marketing.
- The necessity to perform a contract, such as processing a purchase.
- Compliance with legal obligations.

## 5. Sharing Your Data

We may share your personal data with third parties for the purposes described above, such as:

- Payment processors to facilitate transactions.
- Logistics providers for order delivery.
- Marketing service providers for promotional purposes.
- Analytics providers to improve our services.

We do not sell your personal data to any third party. If data is transferred outside the European Economic Area (EEA), we ensure appropriate safeguards are in place, such as Standard Contractual Clauses.

## 6. Your Rights

You have the following rights regarding your personal data:

- **Access:** Request a copy of the personal data we hold about you.
- **Rectification:** Correct any inaccurate or incomplete data.
- **Erasure:** Request deletion of your data where it is no longer needed.
- **Restriction:** Request that we limit processing in certain circumstances.
- **Objection:** Object to our processing of your data for marketing purposes.
- **Data Portability:** Request transfer of your data to another service provider.

To exercise any of these rights, please contact us at [contact@dimensions.ie](mailto:contact@dimensions.ie).

## 7. Data Retention

We will retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, including any legal, accounting, or reporting requirements.

## 8. Cookies

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Our website uses cookies and similar tracking technologies to enhance your browsing experience and provide personalized content. Cookies are small files stored on your device that collect information about your use of our website.

#### **Types of Cookies We Use:**

- **Essential Cookies:** Necessary for website functionality.
- **Analytics Cookies:** Help us understand how users interact with the site.
- **Marketing Cookies:** Used to display personalized ads based on your browsing activity.

You can manage your cookie preferences at any time through your browser settings or via the cookie consent banner on our website.

#### **9. Changes to This Policy**

We may update this Privacy and Cookies Policy from time to time to reflect changes in our practices or for legal reasons. Any updates will be posted on this page, and we may notify you by email if the changes are significant.

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If you have any questions or concerns about this policy, please contact us at [contact@dimensions.ie](mailto:contact@dimensions.ie).

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**Phelipe Profiro**  
CEO Dimensions Ireland.  
[www.dimensions.ie](http://www.dimensions.ie)